

## Cape Door Closers Shipping Rates & Delivery Information

When Ordering Online you can now select the shipping options, the courier cost will then automatically be added to your online order.

The delivery charge for courier delivery varies depending of the amount of door closer order.

### Shopping Cart

Item	Qty	Item Price	Total Price
K 720 Door Closer for Doors up to 45 kg 	1	R 695.00	R 695.00

**\*NB: Please select the correct shipping option below. The shipping costs have not yet been added to your cart total.**

Shipping Option:

Total Items: 1  
Total: R 695.00

[<< Continue Shopping](#) [Proceed To Contact Details >>](#)

### Main areas are considered as follows:

Bloemfontein, Cape Town, Durban, East London, George, Johannesburg, Port Elizabeth, Pretoria

### Shipping, Backorder, and Partial Shipments

Orders are boxed and shipped within 24 hours if all ordered items are in stock. If we should be out of stock of an item we will contact you and confirm if we can ship without the item and a credit will be passed or we will confirm if you would like to wait for the item to arrive before shipment is done.

If you pay via credit card / cheque card / debit card or eft via PayFast we receive payment confirmation automatically as soon as you've paid.

### Delivery Times

Times indicated below are based on date from which orders are dispatched, not when actual orders were placed.

Courier delivery takes 1 to 5 working days depending on the order's destination.

Courier deliveries are made Monday to Friday between 9am and 5pm. There are no deliveries on weekends or public holidays. If you live in a main Cape Town city centre and within 25 km your order will be delivered free within the same day if order received before 11.00 am. Please do not hesitate to contact us on [info@capedoorclosers.co.za](mailto:info@capedoorclosers.co.za) or call Alfred on 072 479 5166 for any queries.

We courier your order to any address in South Africa. You can also collect your order from our business premises free of charge by appointment only.

Can we come and buy products from our place of business? Yes you can, pre arrangement will need to be made. Orders and payment can either be made via our online store or on collecting door closers from our business premises we only accept cash payment.

We are based 14 Balgay Court 357 Main Road Kenilworth  $34^{\circ} 0'2.23''S$   $18^{\circ}28'7.13''E$

Map

<https://maps.google.co.za/maps?ie=UTF8&cid=2992262822376086217&q=Kwikwap2&iwloc=A&gl=ZA&hl=en>

Unfortunately we cannot offer courier delivery to remote areas e.g. remote farms or mines (the post office option is available for these areas). Should you be in an area out of our couriers delivery targets we are able to arrange delivery to your local post office and this can be arranged by emailing us on [info@capedoorclosers.co.za](mailto:info@capedoorclosers.co.za)

Please remember to take the parcel card or tracking reference and your ID with you when you go to collect your parcel.

### **International & PO Box Shipments**

We do not ship internationally at this stage. We cannot ship to P.O. Boxes.

### **Late Deliveries**

Unforeseen circumstances e.g. adverse weather, closed roads, strikes etc. could prolong the delivery time. This is rare but it does happen, so 'late' delivery is not a ground for refund or cancellation of the order. However if your delivery has not been delivered after the estimated times shown above, please contact us with your order number so that we can follow up on the matter.

### **What happens if there is no one home when a courier delivery is attempted?**

Courier deliveries are made Monday to Friday 9am to 5pm, so you should always provide a delivery address where there will be an appropriate person to sign for the delivery during these times. If there is no one around to accept the delivery, the courier company will contact the recipient via telephone so that a new delivery day can be arranged.

**Do I have to receive a courier delivery personally?**

Anyone at the delivery address can accept the delivery. In order for us to prove that delivery of an order has been completed, we do not have to prove that you personally received the goods, but rather that any person at the delivery address signed for the delivery.

**Can I track my order?**

We will email you your parcel's tracking information the first working day after we send it e.g. if the parcel's leaves our premises on Tuesday you will receive your tracking information via email on Wednesday morning. You can then track your parcel on the Post Office or courier's websites.

**Security and Privacy**

All order information is encrypted using a leading provider of digital trust services before being transmitted over the internet. Your personal information that is entered to ship your order is stored on a secure server. We do not disclose, sell or rent any personally identifiable information about you to any third party.